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Newmarket-Tay Power Distribution Ltd.

PERSONAL INFORMATION CONSENT FORM FOR NEW CUSTOMERS

Federal legislation protecting your privacy requires that Newmarket – Tay Power Distribution Ltd. (“Newmarket – Tay Power”) obtain your written consent to collect, use and disclose your personal information for identified purposes.

The nature of personal information we collect may include:

- Information we receive from you such as your name, address, contact information and general financial, credit and reference information;
- Your historical and current consumption of electricity;
- Information about your transactions with us, such as meter number, account number, account balances, payment history and account activity;
- Identifying information, such as a driver's license.

Newmarket – Tay Power uses the information we collect for the following purposes:

- To provide you with electric distribution service and to bill you for that service;
- To assist us in the collection of accounts;
- To respond to your inquiries about electricity use and billing;
- To prevent fraud with respect to both you and Newmarket – Tay Power;
- To meet legal and regulatory requirements.

The structure of the electricity sector in Ontario, make it necessary to share your billing and consumption information with third party billing and settlement agencies. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have implemented a Privacy Policy for maintaining the confidentiality and security of your personal information. You have the right to request access to your personal information and to request amendments to ensure its accuracy and completeness. To make a request for access to your personal information or to request that your personal information be amended, please contact our Privacy Officer at 905-953-8548 or email nmhydro@nmhydro.ca.

I / we have read and understand this statement of Newmarket – Tay Power regarding the collection, use and disclosure of my/our personal information, and I/we hereby consent to it.

Applicant (print name)

Signature

Date

Co-Applicant (print name)

Signature

Date

Service Address:

